The importance of data recovery for Microsoft 365

With nearly 350 million users worldwide, Microsoft 365 (M365) is crucial for business productivity, particularly as remote work continues to increase.

But with its popularity comes an increased risk of cyberattacks. **In 2023, Microsoft reported blocking 4,000 identity authentication threats every second. Daily cyber threats targeting M365 increased by 53% last year, underscoring a new reality: it's not a matter of if an attack will strike, but when.**

Without a powerful recovery solution, an M365 data breach or loss could bring your business to a grinding halt. While Microsoft provides some built-in protection, it's limited, especially for applications like Teams, which is rapidly growing. Microsoft itself acknowledges these limits, stating that its focus is on keeping M365 operational, while customers are responsible for protecting and backing up their data. Microsoft recommends using "third-party apps and services" to ensure data integrity and complete recovery.

Why choose our M365 backup and recovery solution?

TitanHQ M365 recovery solution goes far beyond Microsoft's native tools. Covering your entire M365 suite, including Exchange, SharePoint, OneDrive, Teams, and OneNote (Class and Staff Notebooks), we provide comprehensive and reliable protection for over **three million M365 accounts daily**.

As of 2024, Microsoft 365 is used by over **1 million companies globally,** making it the primary productivity suite for enterprises and a prime target for cybercriminals.

This is why TitanHQ M365 backup solution provides the advanced security, visibility, and control that organisations need to stay resilient and responsive.

Our approach to fast, dependable recovery

Backup

Regularly capture M365 data and configurations, storing two immutable, off-site copies for consistent and reliable recovery.

Protection

AI-powered malware detection scans your backup data for hidden threats, adding an essential layer of security.

Recovery

Gain immediate access to data while a whole object or tenant restore completes in the background.

More reasons to choose the TitanHQ M365 solution

Transparent pricing

Straightforward, per-user pricing with no hidden egress charges.

Extra protection

Independent data storage outside Microsoft's infrastructure adds a layer of security—data can't be altered without your say-so.

Compliance made easy

Stay on top of regulations with custom retention policies, flexible storage timelines, and data centre options.

Complete control and reporting

Find and recover specific data quickly, tailor your backup schedule, and generate detailed, audit-ready reports.

Stay compliant and protected

Beyond recovery, TitanHQ helps you meet global standards, including ISO 27001, HIPAA, GDPR, and SOC 2. With data retention options that go beyond Microsoft's 90-day limit, you're covered for the long haul.

Access SharePoint and OneDrive—even if M365 is down

Outages happen, but your business can't stop. With TitanHQ, access and recover critical data even if Microsoft 365 is down. Whether it's a service outage or a tenant issue, stay productive and in control with a backup solution that works independently of M365, keeping you connected when it matters most.

Minimise disruption, maximise uptime.

Think recovery takes hours? Not with TitanHQ. With InstantData™, access terabytes of data within seconds, so you stay productive without missing a beat. Meet Recovery Time Objectives (RTOs) easily, with the ability to recover data at a granular level to reduce disruption during critical incidents.

Quick deployment, immediate protection

Our plug-and-play solution integrates effortlessly with your existing infrastructure—no hardware, no downtime, and no hassle. Three automated backups are performed daily, keeping your data ready to recover at any time.

Complete M365 protection, including Entra ID Backup

TitanHQ M365 protection covers the entire suite, ensuring that your critical data is always protected and recoverable. Entra ID is central to managing access controls for these applications, making its protection essential. With cyberattacks increasingly targeting identity management, protecting Entra ID is critical to resilience. TitanHQ Entra ID Backup captures user configurations, roles, and attributes as immutable off-site copies, enabling rapid identity recovery in the event of a cyberattack, system failure, or accidental deletion.

With TitanHQ, you're equipped with complete confidence in your operational stability, covering both data and identity to ensure full resilience against disruptions. As experts in Microsoft protection, TitanHQ delivers comprehensive, business-critical solutions that safeguard the entire Microsoft ecosystem.

Be one step ahead of data loss.

Protect your entire Microsoft 365 suite and keep your business running smoothly without interruption. Contact TitanHQ today to get started.